

19th Mar 2020

Dear Partner / Customer,

In light of the ongoing impact of the Coronavirus (COVID-19) which has affected individuals, businesses, markets and industries on a global scale, we would like to inform you that United Diesel LLC (Member of Al Rostamani Group) has been taking all possible steps and implementing the necessary protocols and measures to ensure that we fulfil our commitment towards our partners and customers, while also taking care of the safety and wellbeing of our employees.

In accordance with the highest international standards, best practices and measures communicated and implemented by the UAE government and our healthcare system, we have educated our employees on COVID-19, intensified our efforts towards hygiene & sanitization and have taken all precautionary steps to safeguard the health and wellbeing of our customers and colleagues, while striving to ensure, through effective business continuity planning, that our ability to meet the needs of our partners and customers is managed to our best level given these challenging times.

We are constantly monitoring updates from the government and will continue to implement, to the best of our ability, the necessary guidelines and practices to mitigate any potential risks posed by COVID-19.

We would like to thank you for your continued support and commitment to United Diesel LLC and we will keep you abreast on any changes to our protocols and/or procedures that may impact you in any way. We realise these are challenging circumstances but with the collaboration, dedication and commitment of our customers, partners and employees, we will get through this.

If you have any questions or concerns, please do not hesitate to get in touch with me or a member of my team, who will be more than happy to address your issues.

We wish you and your family the best of health and safety!

Best Regards,

For United Diesel LLC

Mokhles Makary
General Manager



TRN: 100252931900003, P.O. Box : 10073, Dubai, U.A.E. Tel. : 00971 4 7043 777, Fax : 00971 4 3478 262

Spare Parts : Al Quoz Tel.: +971 4 3033103, Aweer Tel.: +971 4 3336572, Sharjah Tel.: +971 6 5343666, Fujairah Tel.: +971 9 2221103, Ras Al Khaimah Tel.: +971 7 2355514

Abu Dhabi Tel.: +971 2 5502987 | Service Centres : Al Quoz Tel.: +971 4 3033113 Sharjah Tel.: +971 6 5369714

E-mail: udsales@alrostamanigroup.ae | udparts@alrostamanigroup.ae | udservice@alrostamanigroup.ae

Website: www.uniteddiesel.ae